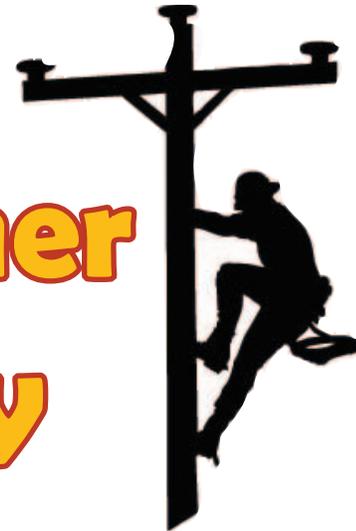




Customer Survey



In December, Custer Public Power District has contracted with an outside firm to complete a ***“Customer Service Survey”***.

The phone bank providing the service is CRC and **the phone number showing on the caller I.D. will be 1-844-291-3410.**

The information that is gathered from the survey will help Custer Public Power District to better meet the needs of our customer-owners.

*Empowering Progress
and
Keeping the “You” in Public Power*

2020 Retirements

Custer Public Power District takes pride in the years served by its employees. In 2020, Mechanic Rod Baxter and Accountant Jeannie Myers retired with 53 years of service accumulated.



Rod Baxter finished his career at Custer PPD as a mechanic and completed 40 years of service. Even though he retired from Custer PPD, Rod stays busy with his wife BJ, family and grandkids, along with ranching. Rod thank you for your many years of service.



Jeannie Myers served as an accountant for Custer PPD for 13 years. Jeannie is enjoying be home with her husband Kim on the their ranch, time with her family and grandkids, and her new puppy Maezy. Jeannie thank you for your many years of service.

Congratulations, Rod & Jeannie!

Holiday LIGHTING Safety

Use only holiday lights that have been safety tested and have the **UL label**.



Before using, **check each strand** for broken sockets, frayed cords, or faulty plugs.



Don't string together more than **three** standard-sized incandescent sets of lights or you could **overload the circuit**.



Don't throw lights over tree branches that are **near power lines** and service connections.



Always unplug lights before leaving your home or going to bed; a timer can help with this.



Learn more at

 **Safe
Electricity.org**

The Custer Public Power District Office and Service Centers
will be closed in observation of

Christmas Day on Friday - December 25

&

News Years Day on Friday - January 1

For after hour emergencies, please call 1-888-749-2453.

Image by Rachel Burdum from Pixabay

Custer Public Power District is Looking Forward to 2021

Is 2020 over yet? Not only do I keep hearing that phrase, but I am also thinking it, sometimes many times a day. While 2020 has been a challenge, from the beginning to the end, there are many things to look forward to in 2021.

From December 2 to December 5 you might receive a phone call to participate in the customer survey that Custer Public Power will be doing. Your insight is very important to us. If you get a phone call from 844-291-3410, please take the time to answer the call. If you are like me, I am always a little concerned about a phone number I do not recognize. By providing the phone number you can be prepared.

January of 2021 will start a new look for your magazine. It will be solely developed with you in mind. It will have stories about Custer Public Power District and more local news throughout the service territory. And of course, we will be looking to you, Custer PPD's customer-owners, for ideas for articles and pictures to share.

This new magazine will look a little different, but the name "Custer Currents" will be the same. We are excited about being able to provide you with more local content and the thoughtful insights to the way we operate and the board meetings we have every month.

This will be the first of many different looks to happen in 2021. The bills you receive will have a different look as well. This will bring you more information about your electric usage and the costs associated with the consumption of electricity. I am excited about this change, but please be patient when we make the transition in software and the new billing system.

The problem with all of this change is that your

Public Power District has been one of the most reliable and stable things in 2020 and in prior years. Custer Power is fully committed to be your reliable Public Power District today and for years to come.

Some of these changes are driven by changes in software. Some are driven by our philosophy and providing you information that is helpful.

Speaking of reliable, you cannot forget affordable. Custer Public Power District once again, will not have a rate increase for 2021. We will also be providing the same power cost adjustment as you received in 2020. Hopefully, you have been noticing the negative number on your bill this year that will continue in 2021.

The reason for this adjustment is because Nebraska Public Power District has been operating in previous years extremely well and is rebating back additional funds above their margins. Being a Public Power District, they operate with the funds they receive and reinvest back into the system which is just another great benefit of Public Power.

I am excited to enter into 2021. Many great things will happen at Custer Public Power District as we continue to Empower Progress.

*Thank you for all your support during 2020,
here's looking forward to 2021.*

Rick Nelson



CUSTER CURRENTS

Newsletter of the

Custer Public Power District
Broken Bow, NE - Phone 872-2451
www.custerpower.com

Serving Custer, Loup, Blaine, Thomas, Hooker, McPherson, Logan and parts of Sherman, Garfield, Brown, Cherry, Lincoln, and Dawson Counties

Officers & Directors

- Brad Bartak, Merna.....President
- John Blakeman, Merna.....Vice President
- Greg Smith, Milburn.....Secretary
- Brad Howard, Litchfield.....Treasurer
- Tom Roberts, Loup City.....Asst. Treasurer
- Lloyd Ramsey, Broken Bow.....Director
- Wayne V. Licking, Thedford.....Director

Staff

- Rick Nelson.....General Manager
- Jerry Spanel.....Operations Manager
- Cheryl Taylor.....Director of Finance and Administration
- Dustin Miller.....Purchasing Agent

Board Meetings

The regular monthly meeting of the Custer Public Power District Board of Directors is on the last Thursday of each month, beginning at 10:00 a.m.(CST) in the main office in Broken Bow on Hwy. 2.

An agenda for each regular meeting of the board is available for public inspection during business hours.

In the event of matters of an emergency nature or conflicts with other meeting dates, the Board of Directors will set changes. Any change in the monthly meeting date will be posted in the legal notice at the main headquarters building at Broken Bow and at each of the District's area service centers located in Callaway, Sargent, Stapleton and Thedford, Nebraska.

Cranberry-Jalapeño Cream Cheese Dip



Ingredients

- 1 (10-oz.) package frozen cranberries, thawed (about 2 1/2 cups)
- 1 cup sweetened dried cranberries
- 1/2 cup chopped fresh flat-leaf parsley, plus more for garnish
- 1/4 cup granulated sugar
- 1 tablespoon grated orange zest plus 2 Tbsp. fresh juice (from 1 orange)
- 1/2 teaspoon kosher salt
- 1 large jalapeño chile, seeded and chopped (3 Tbsp.), divided

Directions

Process thawed cranberries, dried cranberries, parsley, sugar, orange zest, orange juice, salt, and 1 1/2 tablespoons of the chopped jalapeño in a food processor until finely chopped and well-combined, about 1 minute. Transfer to a large bowl; cover and chill at least 2 hours or up to 1 week.

When ready to serve, spread cream cheese on a platter, and top with cranberry-jalapeño salsa. Garnish with remaining 1 1/2 tablespoons chopped jalapeño and additional chopped parsley.

<https://www.southernliving.com/recipes/cranberry-jalapeno-cream-cheese-dip>

