

What will be the new normal?

by Rick Nelson

What a year this has been, so far. Here at Custer Power, we have been dealing with this virus, like many of you have been doing. We are certainly ready for this to be over and get things back to normal. However, what will be normal after this is said and done?

We like many other businesses we have had our doors closed to walk in traffic since the middle of March. Not a comfortable feeling and certainly not one that we like, but

one that we wanted to do to protect customers and employees.

This has been a trying time for Custer Power. We like having customers come in our doors and we like stopping at gas stations and convenience stores to get a pop or something to eat. It is not only something that we need but also something that helps connect us with you the customer. Being disconnected from customers for us has

been the hardest part. We have continued to work as we normally would, but with “*social distancing*” as our guide. We have been careful about getting paperwork and easements from customers. We

wanted everybody to continue to work and so we are in the field and getting projects done. We are working in teams and are watching out for each other as we work through this pandemic. We have also encouraged employees to stay home if they have any symptoms. That goes for every employee. Isolation is the key to social distancing.

Like many others, we have

been using some different ways to communicate and to hold meetings. We have held two Board Meetings in the virtual world, with the public being able to enter the building and have access to the boardroom while practicing social distancing. We have had employee meetings

virtually. We have been contacted by suppliers and others with virtual meetings or conference calls. Nothing beats face to face meetings, but that had to be put on hold. We have been a little lax on security and so you may see

some changes to our office in Broken Bow.

So, what are a couple of things that may look different in the future? Last month I talked about changing some meters and being able to provide more data to you the customer. While we are still planning to changeout meters, we are actually going to help everybody stay connected a little better with their electricity bill. *(continued on page B)*



(continued) As we rollout some of this technology, we're hoping that some of the fiber that has been installed to our sites for better communication between substations and towers, has also provided a new means for some of you to "get connected".

The push for connectivity is a definite must and we are working to help facilitate that endeavor. The way we do business internally will be changed forever. We have created a paperless culture that I hope pays dividends in our future software conversion. There are a limitless number of things that will look different, but one of the things that I hope we get back is the face to face meeting with our customers. Whether that is in the front lobby, handing out cookies at our local libraries, or meeting at your place to talk about a project, I do not want to lose sight of why we are here and who actually owns this power district. ♦

2020 Scholarship Recipient Dillon Brown



Aubrey and Dillon Brown with their children Paisley, Monroe, and Owen.

Custer Public Power District has awarded the 2020 Lineman Scholarship to Dillon Brown from Arnold, Nebraska. Dillon will be attending Metropolitan Community College in Omaha this fall.

Custer Public Power District wishes Dillon and his family the best of luck as they start a new adventure.

Congratulations!

Efficient use of Energy

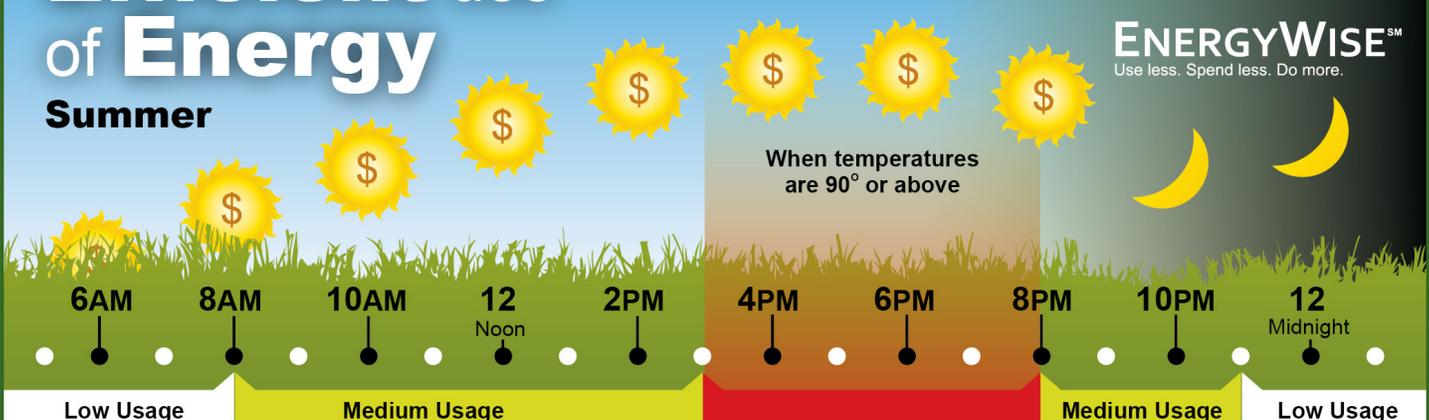
Summer



Nebraska Public Power District

ENERGYWISESM

Use less. Spend less. Do more.



When temperatures are 90° or above

Low Usage

- Bake before it gets hot
- Shower early

Medium Usage

- Unplug appliances when not in use
- Close doors to unused rooms
- Close the drapes

High Usage

- Grill supper outdoors
- Use microwave
- Delay dishwashing

Medium Usage

- Wash clothes & dishes
- Shower late

Low Usage

- Sleep well; you've conserved energy

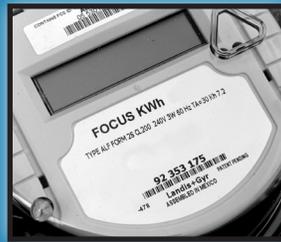
Minimize future rate increases by conserving energy during high usage times.

B - Custer Public Power District • June 2020

Troubleshooting Irrigation Issues

Check Meter:
If screen is blank...call CPPD.

If you have 1 or 2 blinking light bulbs in lower corner, this indicates partial power... call CPPD.



Is pivot in alignment?

Is there any safety issues?

Is main disconnect on?

Does any equipment appear burnt?

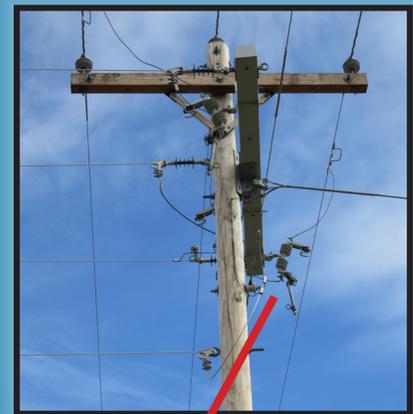
Do displays and voltage meter in pivot panel appear normal?

Green light pivot is operational.

Red & Green light pivot is under control.

No lights...*pivot has no or partial power.* Check: Fuses, equipment, underground conductors, and overload relay.

Next try hand position or bypass mode. If pivot is operational, problem probably is with customers equipment. You may need an irrigation technician or an electrician.



Blown fuse



Check out the Troubleshooting Irrigation Issues with Custer Power on YouTube on the Custer Public Power account.



Call Custer Power with...

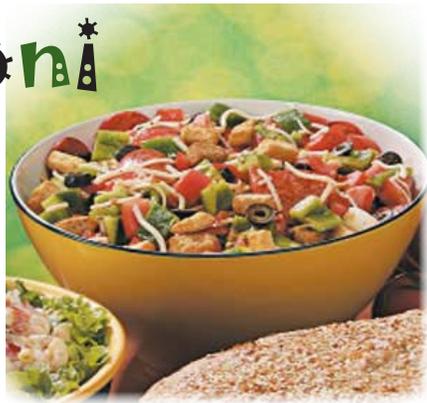
Meter Number or Account Number

Driving Instructions

Phone Number

photo credits Skitterphoto

Pepperoni Pizza Salad



Ingredients

- 10 plum tomatoes, chopped
- 3 medium green pepper, cut into 1-inch pieces
- 2 cups shredded part-skim mozzarella cheese
- 1 package (3-1/2 ounces) sliced pepperoni
- 1 can (2-1/4 ounces) sliced ripe olives, drained
- 1/4 cup chopped onion
- 1/3 cup tomato juice
- 1/4 cup red wine vinegar
- 1/4 cup olive oil
- 1 garlic clove, minced
- 1/2 teaspoon dried basil
- 1/4 teaspoon pepper



Directions

In a large bowl, combine the tomatoes, green peppers, cheese, pepperoni, olives and onion.

In a small bowl, combine the tomato juice, vinegar, oil, garlic, basil and pepper.

Pour over tomato mixture and toss to coat. Cover and refrigerate for several hours.

Just before serving, sprinkle with croutons.

Recipe can be found at

<https://www.tasteofhome.com/recipes/pepperoni-pizza-salad/>



CUSTER CURRENTS

Newsletter of the

Custer Public Power District
Broken Bow, NE - Phone 872-2451
www.custerpower.com

Serving Custer, Loup, Blaine, Thomas, Hooker, McPherson, Logan and parts of Sherman, Garfield, Brown, Cherry, Lincoln, and Dawson Counties

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Brad Howard, Litchfield.....Treasurer
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Jerry Spanel.....Operations Manager
Cheryl Taylor.....Director of Finance and Administration
Dustin Miller.....Purchasing Agent

Board Meetings

The regular monthly meeting of the Custer Public Power District Board of Directors is on the last Thursday of each month, beginning at 9:00 a.m.(CDT) in the main office in Broken Bow on Hwy. 2.

An agenda for each regular meeting of the board is available for public inspection during business hours.

In the event of matters of an emergency nature or conflicts with other meeting dates, the Board of Directors will set changes. Any change in the monthly meeting date will be posted in the legal notice at the main headquarters building at Broken Bow and at each of the District's area service centers located in Callaway, Sargent, Stapleton and Thedford, Nebraska.

